Dealer Support and Service

For technical assistance or warranty service requests, contact your local dealer.

Please take pictures of your area of concern and have them ready if the dealer requests them. Pictures allow faster and more accurate diagnosis of the problem which will help expedite resolution. Please be prepared to email pictures and have the following information available:

Spa Model

Spa Serial Number  Date of Purchase

Dealer Name

Approximate Date of Spa Installation

Read, Carefully Follow, & Keep these Instructions!
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HAZARDS TO UNATTENDED CHILDREN!

RISK OF CHILDREN DROWNING.

Extreme caution must be used to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use the spa unless they are supervised at all times. To reduce risk of injury, do not allow children to use this product unless they are closely supervised at all times. To reduce the risk of injury, lower water temperature when spa is used by children. Lower water temperatures are recommended since children are especially sensitive to hot water.

Always:

Make sure child resistant locks on the spa cover are engaged after use for your children’s safety. Every Water’s Edge Hot Tub is equipped with a locking cover that meets the ATSM F1346-91 Standard for Safety Covers. There is no representation that the use of the cover, locking clips or actual locks will not prevent access to the spa.

Test the water temperature with your hands before allowing children to enter the spa to be sure that it’s comfortable. Children are especially sensitive to hot water.

Remind children that wet surfaces are slippery. Make sure that children are careful when entering and exiting the spa.

Check with local authorities regarding fencing requirements for spas in your area.

Never:

Allow children or pets on the spa cover. Most spa covers have a maximum weight load of 20 lbs. Covers are strong enough to withstand the weight of less than one foot of snow. They are not designed to support the weight of people or pets. Sitting on the cover may cause the foam inserts to break.

Allow children to have unsupervised access to the spa. Children should always be in the company of a responsible adult to make sure children do not have access to the spa.
AVOIDING THE RISK OF ELECTROCUTION

YOUR WATER’S EDGE HOT TUB MUST BE INSTALLED BY A LICENSED ELECTRICIAN.

o ensure the spa functions properly and to ensure your warranty is not compromised by improper installation, you must have a licensed electrician install all electrical components. Connect only to a grounded source. Install a minimum of five feet (1.5m) from any metal surfaces. A ground terminal (pressure wire connector) located inside the control box must be used to permit connection with solid copper bonding conductors between the control box and any metal equipment, metal water pipe, metal enclosures of electrical equipment, or conduit within five feet (1.5m) of the spa.

Do not permit any electrical appliances, such as lights, telephones, MP3 players, radios or televisions within five feet (1.5m) of the spa unless they were installed by the manufacturer. Failure to maintain a safe distance may result in death or serious injury from electrocution if the appliance should fall into the spa.

WARNING

Your spa requires a Ground Fault Circuit Interrupter for user and equipment protection in compliance with section 680-42 of the National Electrical Code, ANSI/NFPA 70-1993. To ensure your safety, you should inspect the Ground Fault Circuit Interrupter before each use to be sure it is functioning properly, in good condition and that the wiring is connected properly.

ALWAYS:

Make sure your spa is properly connected - ALL ELECTRICAL CONNECTIONS MUST BE INSTALLED BY A LICENSED ELECTRICIAN

Disconnect the spa from the power supply before draining and servicing components.

Test the Ground Fault Interrupter(s) before each use.

Replace damaged wires and cords immediately to reduce the risk of electric shock. Failure to do so may result in death or serious permanent injury by electrocution.
NEVER:

Use the spa with the equipment compartment door removed.
Replace components except with identical components supplied by the manufacturer.
Operate audio or video equipment while inside the spa unless it was installed and provided by the manufacturer. Do not connect auxiliary components (i.e. headphones) to the system.
Place electrical appliances within five feet (1.5m) of the spa.
Attempt repairing the spa control box without assistance from your dealer. Without proper instruction, you should not attempt to service the parts inside the spa control box.

AVOIDABLE INJURIES

Suction Fittings and Grates
Keep all loose articles of clothing, hair or hanging jewelry away from suction fittings, suction grates, rotating jets or other moving components. The suction fittings in this spa are sized to match the specific water flow created by the pump. If it is necessary to replace the suction fittings or grates, be sure the flow rates are compatible. Never replace suction fitting with one rated less than the flow rate marked on the original suction fitting. Because of the risk of injury, never operate the spa if the suction fittings are broken or missing. Please contact your dealer for service, replacements or repair.

Filters and Skimmers
Never operate the spa if the filter(s), filter lid(s) or skimmer(s), skimmer assembly(s) or weir(s) are missing. Do not remove floating weir(s), basket(s) or filter(s) while spa is running. Please contact your dealer for service or repair.

Wet Surfaces
Exercise care when entering and exiting the spa. Wet surfaces can be slippery.
**Increased Side Effects of Medication**
The use of drugs, alcohol, or medication before or during spa use may lead to unconsciousness with the possibility of drowning. Anyone using medication should consult a physician before using a spa; some medication may cause a user to become drowsy, while other medication may affect the heart rate, blood pressure or circulation. Anyone taking medications which induce drowsiness, such as tranquilizers, antihistamines or anticoagulants should not use a spa.

**YOU SHOULD CONSULT YOUR PHYSICIAN IF YOU ARE:**
Pregnant or possibly pregnant.
Suffering from obesity or have a medical history of heart disease, low or high blood pressure, circulatory problems, infectious diseases, immune deficiencies, infectious diseases, infections skin irritations, or diabetes should consult a physician before using a spa.

**Maintaining Well Balanced Water Chemistry**
Always shower before and after using a spa. To reduce the possibility of contracting a waterborne illness, always maintain water chemistry within the parameters in this manual. Keep the water clean and sanitized with correct chemical balance to help maintain safe water and prevent possible damage to spa components and bathers. If other bathers are negatively affected, discontinue use and consult a physician. The recommended levels for your Water’s Edge Hot Tub are:

- Free Available Chlorine (FAC): 3.0 to 4.0 ppm
- Free Available Bromine (FAB): 2.0 to 4.0 ppm
- Total Alkalinity: 80 to 120 ppm
- Water pH: 7.2 to 7.6
- Calcium Hardness: 150 to 250 ppm

Refer to Water Chemistry and Maintenance section for further information and complete instructions about water and spa care.
REMEMBER, WHEN ADDING CHEMICALS:
Turn the primary pump on for at least ten minutes after adding any spa water chemicals into the filter compartment. Replace or clean the filter cartridge to remove debris and mineral buildup which may affect the performance of jets, limit the water flow, or trip the high limit thermostat which will automatically turn off the entire spa to prevent further damage to the spa.

AVOIDING THE RISKS OF HYPERTHERMIA
Prolonged immersion in hot water can result in HYPERTHERMIA, a dangerous condition occurring when the internal temperature of the body reaches a level above normal (98.6°F). The symptoms of hyperthermia include unawareness of impending hazard, failure to perceive heat, failure to recognize the need to exit the spa, physical inability to exit the spa, fetal damage in pregnant women, and unconsciousness resulting in a danger of drowning. The use of alcohol, drugs or medication can greatly increase the risk of fatal hyperthermia.

TO REDUCE THE RISK OF INJURY FROM HYPERTHERMIA:
The Consumer Products Safety Commission has stated that the water in the spa should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult. Lower water temperatures are recommended for extended use (exceeding 10 minutes) and for young children. Extended use at higher temperatures can cause hyperthermia. Pregnant or possibly pregnant women should limit spa water temperatures to 100°F (38°C). Failure to do so may result in permanent injury to your baby. If you are or may be pregnant, you should consult with a physician before using a spa.

Always:
Remove all jewelry and put long hair in a bathing cap or hair tie before you enter the spa.
Measure the water temperature with an accurate thermometer before entering the spa to verify the digital thermometer displays the correct temperature. The tolerance of regulating devices may vary as much as +/- 5°F (2°C).
Test the water with your hand to be sure it’s comfortable before entering the spa.
Never:

Sit on or block access to the filter access or suction drains.
Allow glass or other breakable objects in the spa area.
Use alcohol or drugs before or during spa use. Stay well hydrated and drink plenty of water.
Stay in the spa for extended periods of time. If you are going to be in the spa for more than 10 minutes, you should reduce the temperature of the spa to 100°F (40°C) or lower.
Use a spa immediately after strenuous exercise.
Use the spa alone.
Allow anyone in the spa if they have an infectious disease.

SPA COVER SAFETY

When the spa is not attended by an adult the cover should be on with all locks secured whether it is empty or filled with water. Because heat retentive materials are used to insulate the spa for efficient operation, an uncovered spa surface with exposure to sunlight, rain, snow and high temperatures may cause permanent damage to the spa. Damage caused by exposing the spa to this abuse is not covered by the warranty.

Always:

Leave the cover partially open for 20 minutes when adding chemicals to allow chemical vapor to escape. Do not leave the spa unattended when the cover is off.
Brush heavy snow loads off the cover with a soft brush. Spa covers are not designed to hold weight loads of more than 20 pounds.
Reinforce your cover with wind straps during periods of high wind. The tie downs will not hold your cover in place if wind speeds are excessive.
After cleaning, wipe the vinyl with a non-alcohol based vinyl protector. Alcohol and Chlorine based cleaners will break down the vinyl and stitching over time. Harsh and or abrasive cleaners of any kind will damage the UV protective coating in the vinyl.
Use only approved and recommended accessories, chemicals and cleaners.
**NEVER:**

Leave the spa unattended when the cover is off.
Place heavy objects on or allow children or pets to sit or stand on the spa cover.
Lift or drag the cover by using the cover skirt or tie downs. Always lift or carry the cover by using the handles.
Use sharp objects near your spa cover. Sharp objects may puncture the vinyl and/or plastic allowing the foam inserts to get heavy.
Use harsh chemicals to clean the cover. Excessive chemical use damages the spa cover.

**CHOOSING A LOCATION**

Proper placement of your spa is key not only to enjoying it, but also maintaining it. Wherever you choose to place your spa, there are some basics that must be followed. Planning and preparing are critical for long-term care and enjoyment.

**MAKE SURE THE INSTALLATION MEETS YOUR LOCAL CODES,** covenants and restrictions. Many communities require that spa installations be done with the same security precautions, like fences with locking gates, as swimming pools.

**MAKE SURE THE LOCATION IS FREE OF OBSTACLES THAT MAY INTERFERE WITH DELIVERY AND INSTALLATION.** The overall dimensions are an important consideration when planning for delivery & installation. A clear pathway from the curb to the installation site makes delivery a breeze. The pathway should be free of obstruction from things like walls, fences, tree limbs, heat pumps, and power lines. Check to be sure gate openings are wide enough for the spa to pass through without damaging the spa.

**NORMAL USE OF YOUR SPA WILL MEAN LOTS OF SPLASHING.** Choose a location that allows water to easily drain away from the base of the spa rather than pooling around the spa. Close proximity to a water hose will allow you to easily top off the spa after each use.

**CONSIDER THE PROXIMITY TO THE DOORS OF THE HOUSE, ESPECIALLY IN COLD WEATHER.** Be sure there is a pathway to the spa that can be easily maintained in inclement weather.

**KEEP YOUR SPA AWAY FROM LANDSCAPING SPRINKLERS, ROOF OVERHANGS AND GUTTERING.** Eliminating water that drains away from the spa’s foundation is important. But you should also consider the negative effects of wind, exposure to the sun and the location of trees to minimize the effects of falling debris, excessive sunlight and shade.
**Choose a location that allows easy access for maintenance and repairs.** You should leave 24” of clearance on the side of the spa with the electronics and 18” of clearance on all other sides to allow easy access for maintenance and repairs. Some periodic maintenance steps require access to the electrical equipment area.

**Manufacturer’s recommended general installation instructions**

The manufacturer’s preferred method of installation for your spa should be followed exactly. Failure to follow these instructions may result in structural damage to the spa that is not covered under your warranty. It’s very important that you follow the manufacturer’s guidelines for site preparation and leveling of your new Water’s Edge Hot Tub.

**Site preparation**

The manufacturer recommends that your spa be installed on a level, concrete pad reinforced with steel bars. Depending upon the model you purchased, when your spa is filled with water and bathers it may weigh over 3,000 pounds. Before you begin your site preparation, contact your local gas, electric, water and cable companies to be sure there are no underground lines in the site you have chosen. For best results, the site preparation should begin with digging an area that is at least 8” wider and longer than the overall dimension of the spa. This site should be leveled and 6” to 8” deeper than the final desired elevation of the spa. Depending on the depth of the site, the area should be filled with between 3” and 4” of crushed stone, followed by 3/8” steel reinforcement bars on a 16” grid, then 3” to 4” of poured concrete. Level the concrete and finish with a course broom to ensure it is slip resistant.

**If you live in a climate with freeze/thaw zones,** or that is prone to ground shift because of the kind of dirt or low water tables, we recommend installing poured concrete footings that extend below the freeze line or water table prevent the possibility of shifting. **Make sure the site is away from areas that are prone to flooding** or standing water and there is adequate drainage away from the spa. Never backfill the sides of the spa with dirt. If necessary, you should incorporate a retaining wall into the site design that will help ensure the cabinet and electrical components remain dry at all times.
**If your site plan includes decking** to give the appearance the spa is recessed, you should choose slip resistant materials for everyone’s safety. Water splashing onto the surrounding surface is a normal and should be taken into consideration when choosing decking materials. You should also design the deck to include removable or locking, hinged panels to allow easy access on all four sides for maintenance and service. Remember, making the spa accessible for service is not covered under the warranty.

**If you are placing your spa indoors** you should plan well in advance to prevent the delivery and installation issues that may occur when attempting to get the spa indoors. A licensed contractor can ensure the load bearing capacity of the floor is adequate, make modifications like widening the entry point if necessary, installing a floor drain to eliminate standing water, and add a convenient water supply so the water level can be properly maintained. Planning these things in advance of delivery will simplify the installation process and your enjoyment.

Floor coverings should be slip resistant with some ability to grip when the floor is wet. The location and floor covering must be able to handle draining all of the water which is part of routine maintenance. You should consider installing a ventilation system. Humidity and moisture should be considered. If floor coverings trap water or the drainage is inadequate, wood, paper, and drywall, may get damp creating mold and mildew. Some spa chemicals may have an adverse reaction to some household metals. Again, adequate load bearing capacity for the weight of the spa when filled with water and bathers is vital.

**Preparing for the delivery and off loading your spa**

It is important to speak with your sales representative about what to expect at the time of delivery well in advance of the delivery date so you can plan and be prepared on the day of delivery. Failing to adequately prepare in advance will result in delayed delivery. Your spa leaves the manufacturing facility wrapped with protective materials, shrink wrapped with the bottom of the spa banded to a wooden pallet.

**If your spa was purchased from a local Water’s Edge Hot Tub dealer** and you arranged for delivery at the time of purchase, you should discuss potential delivery obstacles like steps, fences and small gate openings with your sales representative in advance so the delivery agent arrives properly equipped and prepared to place your spa without delay.
If your spa is shipping from the manufacturing facility, it will arrive in a 53’ common carrier closed box trailer. The carrier is responsible only for curb side delivery to an address that is accessible not removal or placement of your spa. Depending upon the model you purchased, you will need several people to help remove the spa from the truck on the day of delivery.

If the prepared site is accessible, hiring a local towing service with a tilting flat bed is a convenient and affordable way to place your spa. You may want to consider meeting the towing service at the destination terminal to inspect the spa and allow the carrier to move the spa onto the flat bed. This is typically an efficient way to coordinate a convenient delivery schedule for everyone and eliminates additional expenses other service providers may charge if the carrier is late for the delivery appointment.

If placing your spa requires a crane, choose a reputable crane service with spa experience. If the spa is not properly stabilized or the straps are too tight or improperly placed, the spa components and structure may be compromised or broken, even if there is no visible damage at the time. Crane services that are familiar with spa placement know how to properly place spreaders and straps, ensuring the frame is adequately supported.

Never put the spa on its top or sides.
Never flip the spa end over end.

The spa should always be moved with the side that was on the pallet side facing down to prevent damage to the structure, the acrylic and the components.

Your warranty does not cover damage to the spa that is the result of improper removal or installation of the spa.

Leveling Your Spa

You should verify the spa is completely level when it has been positioned into place. Do not use shims. Shims may create pressure points and damage the spa.
**ELECTRICAL REQUIREMENTS AND INSTALLATION**

All electrical connections must be performed by a qualified licensed electrician in accordance with the National Electric Code (NEC) following state and local electrical codes in effect at the time of the installation.

Connecting the spa to an improperly wired circuit will eliminate many of the spa’s built-in safety features which may result in fire, electrocution, or other risk of injury. Damages to the spa which are the result of improper wiring are not covered under the manufacturer’s warranty and will terminate all listings from independent listing agencies.

The electrical supply for your spa must be housed in a weatherproof service box and include a suitably rated switch and Ground Fault Circuit Interrupter between the main service entrance and the spa to open all ungrounded supply conductors in compliance with Section 422-20 of the National Electrical Code/USA, ANSI/NFPA/70 and in compliance with independent listing agencies. This might be used as a shut-off switch, and must be installed so that it is accessible to the spa occupants, but not within 5 feet (1.5m) of the spa.

*The wiring specifications in this manual are for standard installations* where the main power supply is within 40 feet of the spa. If the main power supply is more than 40 feet away, the electrician must make appropriate modifications.

The electrical instructions and diagrams contained in this manual and inside the spa control box are included as a guideline for the licensed electrician installing the electrical connections and vary by model. Please refer to the wiring diagram inside the spa control box for model specific connection instructions. All wiring connections must be watertight.

**All connections must be made using copper conductors only.** Do not use aluminum wire. Connection wires, circuit breakers, and/or fuses, must all be sized to accommodate the Total Ampere load.

**Never turn power on to the spa when it is not filled with water. DO NOT** connect power to the empty spa. When power is supplied to the spa, it automatically activates critical components within the spa, such as the pumps, controls and the heating. If power is supplied to the components before it is filled with water, the components may be damaged instantly. Damage that occurs to the spa because power was supplied before it is filled with water is not covered by the manufacturer’s warranty.
**Prior to performing any service to your spa, turn OFF all primary electrical equipment at the main circuit breaker or disconnect panel.** Your spa must be permanently connected (hard wired) to a power supply that is protected by a Ground Fault Circuit Interrupter (GFCI). Power supplied to your spa must be a dedicated circuit with no other appliances, lighting, or other electronic components powered by the circuit. Do not permit any electrical appliances like lights, telephones, MP3 players, radios or televisions within five feet (1.5m) of the spa unless they were built in by the manufacturer. Failure to maintain a safe distance may result in death or serious injury from electrocution if the appliance should fall into the spa. All metal components or accessories that are permanently installed like handrails, ladders, drains and hardware that are within 5 feet (1.5 m) of the spa must be bonded to the equipment grounding bus with copper conductors no smaller than No. 6 AWG.

**WIRING REQUIREMENTS**

The minimum wire size for 50 amp & 60 amp systems is # 6/3 c/w ground (6 gauge/4 conductor) if the main power supply is within 40 feet of the spa. If the main power supply not within 40 feet, your electrician should make the appropriate modifications. The spa must have dedicated 230V service from the main power supply. Do not attempt to share service with other appliances. Use only a class ‘A’ double-pole Ground Fault Circuit Interrupter (GFCI). To access the spa controls, remove the cabinet panel and store it safely. Do not replace the access panel until the spa is filled with water and you are sure it is operating properly.
WIRING SCHEMATICS

Installation of the GFCI and circuit breaker, including ampere sizing and selection of conductor size and type must be performed by a qualified, licensed electrician in accordance with the National Electrical Code, and all Federal, State and Local codes and regulations in effect at the time of installation. Wiring schematics are provided as a reference and are intended only for use only by qualified, licensed electricians.

MODEL SPECIFIC HARD WIRING INSTRUCTIONS ARE LOCATED INSIDE THE SPA CONTROL BOX.

**Electrical Connections**

If your electrician has questions about the wiring instructions, please call your local Water’s Edge Hot Tub dealer before proceeding with the installation.

Correct wiring of the electrical service box, GFCI box and pack terminal block is required. Your spa requires a 4-wire, 50 amp or 60 amp (depending on the spa model), 230 volt subfeed in non metallic pipe to the spa equipment compartment.

The black and red wires from the electrical box must be connected to the input of the GFCI.
The white wire from the electrical box must be connected to the neutral bus.
The green or copper wire must be connected to the ground lug of the GFCI.
The black, red and white wires going to the spa must be connected directly to the output of the GFCI.
The neutral to the GFCI must be connected to the neutral bus.
The green or copper wire going to the spa must be connected to the ground lug.

**Hard wire the spa controls following the model specific diagram inside spa control box lid.** The spa controls are inside the access panels labeled “**REMOVE THIS PANEL FOR ELECTRICAL**”. In most models, the panel is underneath the spa’s top side control pad.
Important!!

The white neutral wire from the back of the GFCI **MUST** be connected to an incoming service neutral. The GFCI will not work without it. If the incoming white neutral wire is not properly connected, the GFCI will automatically trip. If the GFCI trips when you power on the spa, you should make sure the neutral wire is properly connected.

From Main Power Supply to GFCI

From GFCI to Spa Controls
**The Spa Pack is the computer that controls the spa.** Pressing buttons on the topside controls triggers a reaction in the spa pack. When the “jets” button is pressed, the spa pack communicates with the pump, telling it to turn on forcing water into the spa through the jets. When the water temperature falls too low, the spa pack communicates with the heater and pump, turning the heater on and water begins circulating until the desired temperature is reached. The spa pack is designed to automatically take care of many of the maintenance and safety features so you don’t have to.

**Unless you are asked to do so by your dealer,** you should not remove the cover on the spa pack. If you are asked to remove the cover on the box, you should manually turn the GFCI “off” before removing the cover. You may be asked to email pictures of the inside of the control box to allow faster diagnosis and resolution service issues.

**The Topside Control is like the keyboard for a computer.** It allows you to change what the spa does by pressing buttons. Temperature, filtration, energy consumption and jet functions are all controlled by pressing the buttons on the spa controls. The options offered on the spa controls will vary depending on the model purchased. Please refer to the model specific controls for detailed instructions.

**Error codes on the topside controls will alert you to problems detected by the spa pack.** Error codes are often eliminated by turning the GFCI “OFF” for 30 minutes and then turning the GFCI back “ON”. If you receive an error message, please refer to the model specific error message section of the manual and follow the instructions or call your dealer for additional assistance.

**The Spa Heater warms the water in the spa.** When the water temperature falls below the allowed temperature range, the pack relays a message to the heater to increase the water temperature. While the heater is on, the water circulates until the correct temperature is reached. The heater and pumps will turn on and off automatically to maintain temperature settings.

**Your spa controls will not cool the water.** If you want to lower your water temperature, you should partially remove the cover for a short period of time allowing heat to escape or drain some of the water from the spa and add cool water. If you drain water from the spa, you should manually turn the GFCI “off” and follow the instructions for filling your spa.
**Spas are designed to keep water warm and insulated against heat loss.** If the water temperature is set lower than the ambient temperature, and the ambient temperature does not decrease enough to cool the water in the spa, the temperature of the water in the spa may be higher than the programmed temperature setting.

**The Drain Bib is** used to remove the water from the spa. Because the water capacity in your spa is very high, submersible sump pumps are a faster, more effective way to drain the water. Instructions for using the drain bib are on page 37. The drain is located near one corner at the base of the spa. Check to be sure the drain bib is closed and no water is draining from it when you fill the spa. Always dispose of spa water in accordance with local requirements. Some communities regulate the disposal of excess water in storm drains and water shed areas because excessive chemicals in spa water can be hazardous to the environment.

### Using the Drain Bib to Empty your Spa

**DISPOSING OF WATER**

Because heavily treated water may be harmful to the environment and because some areas are prone to flooding, some communities regulate or restrict the disposal of the water from your spa. Typically, if the pH & chemical levels are correct, you can drain the water on your own lawn provided there is no potential of erosion or flooding to surrounding properties or storm drains.

Check with local officials before you drain your spa.
The Spa Pump(s) push water through the plumbing lines into the jets. Pumps are turned on and off by pressing the button(s) on the topside controls. The number and speed of the pumps varies by spa model.

The Pump is Designed to Pump Water, Not Air. If air is in the pump or the plumbing lines, the air will prevent circulation of the water. Letting your pumps run with an air lock instantly destroy the pump(s). Filling the spa properly or “bleeding” the pump prior to powering the spa on will help prevent air locks. If you hear a “humming” sound, if the jets don’t work or the jets only work in part of the spa when you press the pump button, it is likely you have an air lock and need to bleed the pump. To bleed the pump, manually turn the GFCI “off”. To release the air lock, turn the bleed valve (thumb screw) on the base of the pump counter clockwise until water trickles from the pump. When water begins to trickle, turn the bleed valve counter clockwise to tighten. Do not over tighten. Do not use tools to turn the bleed valve because it may break the thumb screw.

The Slice Valves (“T” Stems) are in the plumbing lines near the pump(s) so the spa can be serviced without draining the all of the water from the spa. When the spa is serviced, the lock is removed and the “T” stem is pushed down creating a seal between the “T” stems. When service is complete, the “T” stems are raised and locked in the up position.

Make sure the slice valves are locked in the “up” position before power is applied to the spa. If the spa is on and the slice valves are closed it will immediately damage the spa. Each time you change the water in the spa, you should check to be sure the locks on the slice valves are in good condition; locks should be replaced if they will not hold the “T” stem in the “up” position. Do not use the spa until the locks have been replaced.

The Plumbing Unions connect the plumbing lines to the spa components. Unions loosen in transit and when seasons change. During the initial installation and each time you drain your spa, you should hand tighten all plumbing unions. The main cause of leaks inside the spa cabinet is plumbing unions that need to be tightened. Do not use tools or overtighten plumbing unions.

The Filter Assembly consists of the filter, the filter basket and the weir. The filter basket catches large debris, the filter catches fine particulates and oil. You should check the filter assembly on a regular basis making sure the basket is free of debris and the filter is
in good condition. If the filter assembly is obstructed, flow will be restricted and damage the spa. Using the spa without the filter assembly in place is a drowning hazard and may damage the spa. If any part of the filter assembly is damaged, do not use the spa until it has been replaced. Please call your dealer for replacement parts. Before removing the filter assembly to fill the spa or change the filter, manually power the GFCI “OFF”. Turn the weir counter clockwise until it stops. Lift the weir, raise and remove the basket. Lift the filter from filter housing. Replace the filter, basket and weir. Turn the filter assembly clockwise until it stops and is locked in place. The manufacturer recommends that you replace the filter every three months. To prevent air in the plumbing lines, you should soak new filters in water for 30 minutes before installing.

The Suction Drain Covers are on the sides and in the foot well of the spa. They are caps that cover the suction drains to help prevent risk of drowning and that prevent debris from being sucked into the plumbing lines. If the suction drain covers are obstructed, flow is restricted which can damage your spa. Keep hair, clothing and children away from the suction drains when using the spa. It is important to check them on a regular basis making sure they are good condition. Do not use the spa if they need to be replaced. Replacement parts can be obtained from your local dealer. You should avoid contact with the suction drain covers when the GFCI is powered “on”.

The Diverter Valve is a large rotating dial on top of the acrylic surface used to control flow of the water between sections of the spa controlled by each pump in the spa. The diverter valve rotates right and left. The diverter valve has built in “stops”. Do not force the diverter valve past its natural stopping point. If there is excessive pressure in the plumbing lines, turning the diverter valves will be difficult when the jets are turned on. Turn the jets off and rotate the diverter valve back and forth, then turn the jets back on. Forcing the valve to turn past it’s built in “stop” or when there is excessive pressure in the lines will damage the spa. When the diverter valve is positioned in the center, water flow will be spread evenly throughout each area of the spa controlled by a diverter valve. Turning the diverter valve all the way to one side will restrict the water flow from one section and force all of the flow into the other section. Turning the diverter valve all the way to the other side will reverse the flow of water to the opposite side of the spa.
**The Air Valve** is a smaller rotating valve on the acrylic surface of the spa that looks like a smaller diverter valve. It is used to increase or decrease air flow through the jets. Increasing air flow creates “bubble action” in the spa. The air valve rotates right and left. Do not over turn the air valve which has built in “stops”. Forcing the valve to turn past it’s built in “stop” will damage the spa. When the air valve is positioned in the center, there is moderate air flow with moderate “bubble action”. When the air valve is turned to one direction, or closed, there is less air flow and fewer bubbles. If the air valve is turned fully to the opposite direction, the air valve is fully open creating the most bubbles.

**The Waterfall Valve is used to increase or decrease flow thru the waterfall.** The waterfall valve rotates right and left. Do not over turn the waterfall valve which has built in “stops”. Forcing the valve to turn past it’s built in “stop” will damage the spa. When the waterfall valve is placed in the center, there is moderate flow through the waterfall. If the valve is turned all the way in one direction, there is no flow through the waterfall. If the valve is turned all the way in the opposite direction, the flow is increased to allow maximum flow through the waterfall.

**PREPARING THE SPA FOR USE**

Your spa has been tested during the manufacturing process. There may be some water remaining in the plumbing lines after testing leaving spots on the acrylic or cabinet. Wipe the spa and cabinet with a clean soft rag. Do not use household cleaners that contain bleach or ammonia (including most glass cleaners) because they will have an adverse effect on the surfaces of the spa and do not mix with chemicals used to maintain water chemistry. Never use abrasive cleaners on the cabinet, cover or acrylic surface. They may do permanent, irreversible damage. With the drain bib open, rinse the inside of the spa with clear water. With the filters removed and the drain valve open, run water through the filtration canister and jet lines until the water coming from the drain bib runs clear. This will remove any incidental dust, dirt and debris that may have accumulated during shipping and installation.

**FILLING THE SPA WITH WATER**

**Make sure the GFCI is turned “off”**. Never attempt any kind of service or cleaning when power is applied to the spa. Each time you remove the spa cabinet for any reason, manually turn the GFCI off.

**Never leave the spa unattended** while the exterior panels or cover are off the spa.
**Remove the access panel marked** “**REMOVE THIS PANEL FOR ELECTRICAL**”. In most models, the access panel is underneath the spa’s top side controls. Remove all of the screws that attach the access panel to the spa frame. Check for obvious signs of damage inside the cabinet including loose wires or broken pipes. If you see damage inside the spa cabinet, your dealer for assistance and repair.

**Hand tighten the plumbing unions** and check to be sure the slice valves are locked and in the “up” position. If the slice valves are not in the up position, pull the “T” stem all the way up to open the slice valves. Lock the “T” stem and attach the clip locks. Never operate the spa when the slice valves are closed. Damage that occurs because the spa was powered on when the slice valves were closed is not covered by the manufacturer’s warranty. With the slice valves locked in the up position and the unions hand tightened, remove the floating weir, skimmer basket and filters from the filtration canister.

**Do not fill the spa with well water from a water softener.** Do not use hot water when you fill your spa. When filling the spa, bypass the water softener system. If you must use well water to fill your spa, you should get professional assistance establishing base water quality that is safe for your spa and for you. Well water often has higher mineral, metal and bacterial content that will damage the spa components and makes water chemistry maintenance difficult for novices. Your dealer can help with your water chemistry.

**Remove the filter assemblies and filters.** Lay the weir(s) and the filter basket(s) safely to the side. Place the filter(s) inside the foot well of the spa as the spa fills with water allowing filter(s) to saturate. Never install dry filters in your spa.

**Place a garden hose into the empty filtration canister and turn the water on.** If you have more than one filter assembly, you should put the water hose in the one closest to the topside controls. Water fills the internal plumbing lines first, then you will see water flowing into the foot well and upward. Filling the spa this way fills the pumps and internal plumbing with lines with water, reducing the risk of an air lock in the pumps(s) when power is applied. Continue filling the spa until the water level is approximately one inch over the highest jet, excluding jets that are designed for neck and shoulder massages. Under filling the spa prevents
adequate flow through the water lines and pumps causing a potential air lock and damage to the pumps and heater. Damage that occurs because the spa is not filled properly or from improper water levels is not covered under the manufacturer’s warranty.

**Remove the garden hose and turn the water off.** Replace the filter, skimmer basket and floating weir. Check for leaks inside the spa cabinet, especially at the plumbing unions near pump(s) and heater. Hand tighten unions if necessary. If the spa is leaking and the unions are tight, **DO NOT** turn the GFCI on. Call your dealer for assistance and repair before applying power to the spa.

**Turn the GFCI “ON”**

When power is applied to the spa, the spa controls will immediately begin a self check cycle, which typically lasts 20 to 30 minutes. **Do not touch the topside controls until the LED displays the current water temperature.** Pressing buttons on the topside controls before the LED displays the current water temperature will interrupt this cycle. Once the current water temperature is displayed on the LED, and following the instructions, it is safe to begin setting your preferences. Make sure water is circulating through all jets, that the diverter valves and air controls are functioning properly. Verify there are no leaks inside the spa cabinet. If the spa is functioning properly and there are no leaks inside the spa cabinet, reinstall the cabinet access panel.

**Re-filling your spa with water**

Follow these instructions step by step each time you re-fill the spa to ensure successful start up. Each time you fill your spa, it is a good idea to check the condition of the locks on the slice valves making sure they are intact and not damaged. At the same time you should check to be sure that all plumbing unions are hand tightened. Don’t re-install the spa cabinet until the spa has been filled and power has been applied. The access panel should be replaced only after you have checked for leaks inside the spa cabinet with the pump(s) running and are sure all the pumps, jets, diverters and air valves are in proper working order. If you need to replace the screws on the cabinet, use stainless steel screws which do not rust.
SPA FUNCTIONS

On/Off Key
Depending on the spa model, this key may have one or a combination of the following functions: Standby, and /or On/Off and/or Economy Mode.

The first mode activates/deactivates with a short press of the key.
The second mode, if present, activates by pressing and holding for 3 to 6 seconds and deactivates with a short press on the key.
The third mode, if present, activates with a long press of 6 to 9 seconds and deactivates with a short press on the key.
**Standby Mode:**
This mode lets you stop all output and automatic functions except heating for 30 minutes. When active, the display will toggle between the “sby” message, the clock and the water temperature. To restart the system before the 30 minute delay ends, quickly press the On/Off key. The light will flash a few seconds to warn you the system is about to resume its normal operation. When the system resumes its normal operation, the display shows “On” for 30 seconds.

**On/Off Mode:**
This mode allows you to stop all output and automatic functions like the filter cycle, heat request and smart winter mode purge for 20 minutes to perform quick spa maintenance. When active, the display will toggle between the “OFF” message, the clock and the water temperature. To restart the system before the 20 minute delay ends, quickly press the On/Off key. The light will flash a few seconds to warn you the system is about to resume its normal operation. When the system resumes its normal operation, the display shows “On” for 3 seconds.

**Manual Economy Mode:**
This mode allows energy conservation, keeping the water temperature 20°F (11°C) below the set point. When active, the display will toggle between the “Eco” message, the clock and water temperature. Quickly press the On/Off key to exit manual economy mode. When the system exits the economy mode, the display shows “noE” for 3 seconds.

**Pump 1/Off Button**
For spa models equipped with a dual-speed pump on pump 1, pressing this button once will turn pump 1 on low speed. Pressing a second time to turn pump to high speed. Press and hold the button for 5 seconds to turn the pump off. A built-in timer automatically turns the pump off after 20 minutes unless pump has been manually deactivated first. If your spa model is equipped with a single speed pump, pressing this button will turn the pump on. If your spa model has a dual-speed pump, the indicator will flash when pump 1 is on low speed.

*The “Pump 1” indicator lights up when Pump 1 is on.*
**Light Button**

Press the light button once quickly to turn the lights on. The rotation of the multi-colored lights begins, with each color fading into the next color. Press the light button a second time to turn the lights off. The colored light rotation stops only on Red, Green and Blue lights; the other colors are only visible when the lights are turned on and the light button is not pressed a second time, unless it is to turn the lights off.

**To stop the rotation on Red**, beginning with the lights off, quickly press and release the light button once to turn the lights on. Quickly press and release the light button a second time to turn the lights off. Within 2 seconds, quickly press and release the button a third time. The lights will turn on with the red lights flashing. To stop the color rotation on red, do not press the light button again until you are ready to turn the lights off. To turn the lights off, press the light button again.

**To stop the rotation on Green**, beginning with the lights off, quickly press and release the light button once to turn the lights on. Quickly press and release the light button a second time to turn the lights off. Within 2 seconds, quickly press and release the button a third time. The lights will come on with the red lights flashing. Within 2 seconds, while the red lights are still flashing, quickly press and release the light button again. Wait 2 seconds and press the light button. The lights will come on with the Green lights flashing. To stop the rotation on green, do not press the light button again until you are ready to turn the lights off. To turn the lights off, press the light button again.

**To stop the rotation on Blue**, beginning with the lights off, quickly press and release the light button once to turn the lights on. Quickly press and release the light button a second time to turn the lights off. Within 2 seconds, quickly press and release the button a third time. The red lights will flash. Within 2 seconds, while the red lights are still flashing, quickly press and release the light button again. Wait 2 seconds and quickly press and release the light button. The lights will come on with the Green lights flashing. Within 2 seconds and while the green lights are still flashing, quickly press and release the light button again. Within 2 seconds, quickly press and release the light button. The lights will come on with the blue lights flashing. Do not press the light button again until you are ready to turn the lights off.

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**Stopping the Light Cycle on Red, Green & Blue**

**Stop the Light Cycle on Red**
Quickly press the light button 3 times holding on the 3rd press until the red light stops flashing. The lights are locked on red. Press a 4th time to turn the light off.

**Stop the Light Cycle on Green**
Quickly press the light button 5 times holding on the 5th press until the green light stops flashing. Lights are locked on Green. The 6th press turns the light off.

**Stop the Light Cycle on Blue**
Quickly press the light button 7 times holding on the 7th press until the blue light stops flashing. Lights are locked on Blue. The 8th press turns the lights off.
Up/Down Buttons

Use Up or Down button to set desired water temperature. The temperature setting will be displayed for 2 seconds to confirm your new selection.

The “Set Point” on the display shows the desired temperature, not the current water temperature!

PROGRAMMING MENU

You will set the clock, your preferences for filtration cycles, economy mode and temperature settings from the programming menu.

Program Button

Press & Hold the Program Button for 5 seconds to accesses the Programming Menu. Use the Up or Down keys to adjust the parameters. Press and hold the program button for 5 seconds to jump to the next parameter. The changes will be saved after confirmation of the last parameter. If no key pressed for 10 seconds, the system will exit the programming menu without saving the changes.

Setting the clock

Enter the programming menu by holding down the Program button for 5 seconds. The display will show the current clock setting, the minutes will be solid and the hours will flash. Depending on the factory settings, your system may be set to a 24 hour military notation or standard 12 hour notation.

Setting the hour: Press the Up or Down button to adjust the hours (AM/PM). Press and hold the program button for 5 seconds to jump to the next parameter, the minutes.

Setting the minutes: Press the Up or Down button to adjust the minutes. Press and hold the program button for 5 seconds to jump to the next parameter, the filter or purge start time (FS).
**Programming the Filtration Cycles:**
The filter cycle menu consists of the programming the start time (FS), the duration (Fd) and the frequency (FF).
A filter cycle starts all the pumps in high speed for one minute (purge step) then the pump will run in low speed for the remaining duration of the filter cycle (cleaning step).

**Setting the filter cycle start time:**
The display will show FSxx, “xx” representing the starting hour of the filter cycle. Use the Up or Down button to adjust the hours. **Press and hold the program button for 5 seconds to jump to the next parameter, filter duration (Fd).**

*In the example above, Filter Start was set to start at 3 O’clock*

**Setting the filter duration:**
The display will show Fdxx, the “xx” representing the duration in hours of the filter cycle. Use the Up or Down button to adjust the duration. 0 = no filtration (not recommended); 24 = continuous filtration. **Press and hold the program button for 5 seconds to jump to the next parameter, filter frequency (FF).**

*In the example above, Filter Start was set to last for 3 hours.*

**Setting filter cycle frequency:**
The display will show FFxx, the “xx” representing the number of filter cycles per day. Use the Up or Down button to adjust the frequency. **Press and hold the program button for 5 seconds to jump the next parameter, economy mode (EP).**

*In the example above, the filtration cycles are set to run 3 times each day.*
The “Filter Cycle” indicator lights up on the LED when the filter is on. The “Filter Cycle” indicator flashes on the LED when filtration is suspended.

**Setting economy mode**

Using Economy mode helps you conserve energy by allowing the water temperature to fall 20°F (11°C) below the set water temperature during of the day or night when the spa is not in use. The economy mode programming menu lets you establish the start time and the duration of the economy mode cycle.

**Enabling Economy Mode**

The display will show EP”x”, the “x” representing the state of the programmed economy (0=disable, 1=enable). Use the Up of Down button to set the program economy to enable or disable. **Press and hold the program button for 5 seconds to jump to the next parameter, economy start time (ES).**

*In the example above, Economy Mode is enabled.*

**Setting economy start time:**

The display will show ESxx, the “xx” representing the hour economy mode will become active. Use the Up or Down button to adjust the hour. When the Economy mode is ON, the display will toggle between the “Eco” message and the water temperature. **Press and hold the program button for 5 seconds to jump to the next parameter, economy duration (Ed).**

*In the example above, economy mode is set to start at 10.*

**Setting the economy duration:**

The display will show Edxx, the “xx” representing the duration in hours of the economy mode. Use the Up or Down button to adjust the hour. 0= no economy. 24= continuous economy. **Press and hold the program button for 5 seconds to jump to the next parameter, setting the water temperature.**

*In the example above, the economy duration is set for 2 hours.*
**Setting the Water Temperature**

Water temperature can be displayed in either Fahrenheit (°F) or Celsius (°C). The display will show either F or C. Press the Up or Down key to change the setting.

**PRESS & HOLD THE PROGRAM BUTTON FOR 5 SECONDS TO SAVE ALL THE PARAMETERS AND EXIT PROGRAMMING MODE.**

**Smart Winter Mode**

Smart Winter Mode protects your system from cold by turning pumps on several times a day to circulate the water which prevents the water from freezing in pipes. The “Smart Winter Mode” indicator lights up on the LED when a freeze condition is detected and flashes while active.

**Cool Down**

After heating the spa water to the desired temperature, the heater turns off and the pump associated with the heater stays on low speed temporarily to ensure adequate cooling of the heating element. The heater icon flashes during this time.

**Water Temperature Regulation**

During a temperature regulation cycle, water flow is generated throughout the heater housing and plumbing to ensure accurate readings and avoid activation if there is no water in the system. After verifying pump activation and taking a water temperature readings, the system turns the heater on to reach and maintain the set water temperature. This icon will flash on the LED during temperature regulation cycles.

**Heater Indicator**

When the heater is on, this icon will appear on the LED.
**TROUBLESHOOTING ERROR CODES:**

*Should an error occur, the LED will display a wrench icon on the left of the screen and one of the following messages will toggle with the clock and the water temperature.*

- **Hr:** An internal hardware error has been detected in the system. Call your local dealer for assistance.
- **HL:** The system has shut down because the temperature has reached 119°F (48°C). Do not enter the water! Remove the spa cover and allow the water to cool down, then manually power the GFCI “off” to allow the system to reset for 20 minutes, then manually power the GFCI “on”.
- **AOH:** Temperature inside the spa cabinet is too high, causing the internal temperature in the spa to increase above normal limits. Open cabinet and wait until the error clears.
- **FLO:** The system does not detect any water flow while the primary pump is running. Check and open the slice valves, suction drain covers and clean or replace the filter. If the problem persists, contact your dealer.
- **Prr:** A problem has been detected with the temperature probe. Call your dealer for assistance.
- **OH:** The water temperature in the spa has reached 108°F (42°C). Do not enter the water! Remove the spa cover and allow the water to cool down to a lower temperature. If problem persists, call your dealer for assistance.
On/Off Key

Depending on the spa model, this key may have one or a combination of the following functions: Standby, and/or On/Off and/or Economy Mode.

The first mode activates/deactivates with a short press of the key.

The second mode, if present, activates by pressing and holding for 3 to 6 seconds and deactivates with a short press on the key.

The third mode, if present, activates with a long press of 6 to 9 seconds and deactivates with a short press on the key.
**Standby Mode:**
This mode lets you stop all output and automatic functions except heating for 30 minutes. When active, the display will toggle between the “sby” message, the clock and the water temperature. To restart the system before the 30 minute delay ends, quickly press the On/Off key. The light will flash a few seconds to warn you the system is about to resume its normal operation. When the system resumes its normal operation, the display shows “On” for 30 seconds.

**On/Off Mode:**
This mode allows you to stop all output and automatic functions like the filter cycle, heat request and smart winter mode purge for 20 minutes to perform quick spa maintenance. When active, the display will toggle between the “OFF” message, the clock and the water temperature. To restart the system before the 20 minute delay ends, quickly press the On/Off key. The light will flash a few seconds to warn you the system is about to resume its normal operation. When the system resumes its normal operation the display shows “On” for 3 seconds.

**Manual Economy Mode:**
This mode allows energy conservation, keeping the water temperature 20°F (11°C) below the set point. When active, the display will toggle between the “Eco” message, the clock and water temperature. Quickly press the On/Off key to exit manual economy mode. When the system exits the economy mode the display shows “noE” for 3 seconds.
**Pump 1/Off Button**

For spa models equipped with a dual-speed pump on pump 1, pressing this button once will turn pump 1 on low speed. Pressing a second time to turn pump to high speed. Press and hold the button for 5 seconds to turn the pump off. A built-in timer automatically turns the pump off after 20 minutes unless pump has been manually deactivated first. If your spa model is equipped with a single speed pump, pressing this button will turn the pump on. If your spa model has a dual-speed pump, the indicator will flash when pump 1 is on low speed.

*The “Pump 1” indicator lights up when Pump 1 is on.*

**Pump 2 Button**

Press Pump 2 button to turn Pump 2 on low speed. Press a second time to engage high speed (if your spa model is equipped with a dual-speed pump). Press and hold the button for 5 seconds to turn the pump off. A built-in timer automatically turns the pump off after 20 minutes unless pump has been manually deactivated first.

If your spa model is equipped with a single speed pump, press Pump button to turn the pump on. With dual speed pump, the indicator will flash when pump 2 is on at low speed.

*The “Pump 2” indicator lights up when Pump 2 is on.*
**Light Button**

Press the light button once quickly to turn the lights on. The rotation of the multi colored lights begins, with each color fading into the next color. Press the light button a second time to turn the lights off. The colored light rotation stops only on Red, Green and Blue lights; the other colors are only visible when the lights are turned on and the light button is not pressed a second time, unless it is to turn the lights off.

**To stop the rotation on Red,** beginning with the lights off, quickly press and release the light button once to turn the lights on. Quickly press and release the light button a second time to turn the lights off. Within 2 seconds, quickly press and release the button a third time. The lights will turn on with the red lights flashing. To stop the color rotation on red, do not press the light button again until you are ready to turn the lights off. To turn the lights off, press the light button again.

**To stop the rotation on Green,** beginning with the lights off, quickly press and release the light button once to turn the lights on. Quickly press and release the light button a second time to turn the lights off. Within 2 seconds, quickly press and release the button a third time. The lights will come on with the red lights flashing. Within 2 seconds, while the red lights are still flashing, quickly press and release the light button again. Wait 2 seconds and press the light button. The lights will come on with the Green lights flashing. To stop the rotation on green, do not press the light button again until you are ready to turn the lights off. To turn the lights off, press the light button again.

**To stop the rotation on Blue,** beginning with the lights off, quickly press and release the light button once to turn the lights on. Quickly press and release the light button a second time to turn the lights off. Within 2 seconds, quickly press and release the button a third time. The red lights will flash. Within 2 seconds, while the red lights are still flashing, quickly press and release the light button again. Wait 2 seconds and quickly press and release the light button. The lights will come on with the Green lights flashing. Within 2 seconds and while the green lights are still flashing, quickly press and release the light button again. Within 2 seconds, quickly press and release the light button. The lights will come on with the blue lights flashing. Do not press the light button again until you are ready to turn the lights off.
Up/Down Buttons  
Use Up or Down button to set desired water temperature. The temperature setting will be displayed for 2 seconds to confirm your new selection.

*The “Set Point” on the display shows the desired temperature, not the current water temperature!*

PROGRAMMING MENU

You will set the clock, your preferences for filtration cycles, economy mode and temperature settings from the programming menu.

Program Button

*PRESS & HOLD THE PROGRAM BUTTON FOR 5 SECONDS TO ACCESSES THE PROGRAMMING MENU.* Use the Up or Down keys to adjust the parameters. Press and hold the program button for 5 seconds to jump to the next parameter.

**The changes will be saved after confirmation of the last parameter. If no key pressed for 10 seconds, the system will exit the programming menu without saving the changes.**

Setting the clock

Enter the programming menu by holding down the Program button for 5 seconds. The display will show the current clock setting, the minutes will be solid and the hours will flash. Depending on the factory settings, your system may be set to a 24 hour military notation or standard 12 hour notation.

**Setting the hour:** Press the Up or Down button to adjust the hours (AM/PM). PRESS AND HOLD THE PROGRAM BUTTON FOR 5 SECONDS TO JUMP TO THE NEXT PARAMETER, THE MINUTES.

**Setting the minutes:** Press the Up or Down button to adjust the minutes. PRESS AND HOLD THE PROGRAM BUTTON FOR 5 SECONDS TO JUMP TO THE NEXT PARAMETER, THE FILTER OR PURGE START TIME (FS).
**Programming the Filtration Cycles:**
The filter cycle menu consists of the programming the start time (FS), the duration (Fd) and the frequency (FF).
A filter cycle starts all the pumps in high speed for one minute (purge step) then the pump will run in low speed for the remaining duration of the filter cycle (cleaning step).

**Setting the filter cycle start time:**
The display will show FSxx, “xx” representing the starting hour of the filter cycle. Use the Up or Down button to adjust the hours. **Press and hold the program button for 5 seconds to jump to the next parameter, filter duration (Fd).**

*In the example above, Filter Start was set to start at 3 O’clock*

**Setting the filter duration:**
The display will show Fdxx, the “xx” representing the duration in hours of the filter cycle. Use the Up or Down button to adjust the duration. 0 = no filtration (not recommended); 24 = continuous filtration. **Press and hold the program button for 5 seconds to jump to the next parameter, filter frequency (FF).**

*In the example above, Filter Start was set to last for 3 hours.*

**Setting filter cycle frequency:**
The display will show FFxx, the “xx” representing the number of filter cycles per day. Use the Up or Down button to adjust the frequency. **Press and hold the program button for 5 seconds to jump the next parameter, economy mode (EP).**

*In the example above, the filtration cycles are set to run 3 times each day.*
The “Filter Cycle” indicator lights up on the LED when the filter is on. The “Filter Cycle” indicator flashes on the LED when filtration is suspended.

**Setting Economy Mode**

Using Economy mode helps you conserve energy by allowing the water temperature to fall 20°F (11°C) below the set water temperature during of the day or night when the spa is not in use. The economy mode programming menu lets you establish the start time and the duration of the economy mode cycle.

**Enabling Economy Mode**

The display will show EP”x”, the”x” representing the state of the programmed economy (0=disable, 1=enable). Use the Up or Down button to set the program economy to enable or disable. **Press and hold the program button for 5 seconds to jump to the next parameter, economy start time (ES).**

_in the example above, Economy Mode is enabled._

**Setting economy start time:**

The display will show ESxx, the “xx” representing the hour economy mode will become active. Use the Up or Down button to adjust the hour. When the Economy mode is ON, the display will toggle between the “Eco” message and the water temperature. **Press and hold the program button for 5 seconds to jump to the next parameter, economy duration (Ed).**

_in the example above, economy mode is set to start at 10._

**Setting the economy duration:**

The display will show Edxx, the “xx” representing the duration in hours of the economy mode. Use the Up or Down button to adjust the hour. 0= no economy. 24= continuous economy. **Press and hold the program button for 5 seconds to jump to the next parameter, setting the water temperature.**

_in the example above, the economy duration is set for 2 hours._
**Setting the Water Temperature**

Water temperature can be displayed in either Fahrenheit (°F) or Celsius (°C). The display will show either F or C. Press the Up or Down key to change the setting.

**Press & Hold the Program Button for 5 Seconds to Save All the Parameters and Exit Programming Mode.**

**Smart Winter Mode**

Smart Winter Mode protects your system from cold by turning pumps on several times a day to circulate the water which prevents the water from freezing in pipes. The “Smart Winter Mode” indicator lights up on the LED when a freeze condition is detected and flashes while active.

**Cool Down**

After heating the spa water to the desired temperature, the heater turns off and the pump associated with the heater stays on low speed temporarily to ensure adequate cooling of the heating element. The heater icon flashes during this time.

**Water Temperature Regulation**

During a temperature regulation cycle, water flow is generated throughout the heater housing and plumbing to ensure accurate readings and avoid activation if there is no water in the system. After verifying pump activation and taking a water temperature readings, the system turns the heater on to reach and maintain the set water temperature. This icon will flash on the LED during temperature regulation cycles.

**Heater Indicator**

When the heater is on, this icon will appear on the LED.
TROUBLESHOOTING ERROR CODES:

Should an error occur, the LED will display a wrench icon on the left of the screen and one of the following messages will toggle with the clock and the water temperature.

- **Hr:** An internal hardware error has been detected in the system. Call your local dealer for assistance.
- **HL:** The system has shut down because the temperature has reached 119°F (48°C). Do not enter the water! Remove the spa cover and allow the water to cool down, then manually power the GFCI “off” to allow the system to reset for 20 minutes, then manually power the GFCI “on”.
- **AOH:** Temperature inside the spa cabinet is too high, causing the internal temperature in the spa to increase above normal limits. Open cabinet and wait until the error clears.
- **FLO:** The system does not detect any water flow while the primary pump is running. Check and open the slice valves, suction drain covers and clean or replace the filter. If the problem persists, contact your dealer.
- **Prr:** A problem has been detected with the temperature probe. Call your dealer for assistance.
- **OH:** The water temperature in the spa has reached 108°F (42°C). Do not enter the water! Remove the spa cover and allow the water to cool down to a lower temperature. If problem persists, call your dealer for assistance.
On/Off Key

Depending on the spa model, this key may have one or a combination of the following functions: Standby, and/or On/Off and/or Economy Mode.

The first mode activates/deactivates with a short press of the key.

The second mode, if present, activates by pressing and holding for 3 to 6 seconds and deactivates with a short press on the key.

The third mode, if present, activates with a long press of 6 to 9 seconds and deactivates with a short press on the key.
**Standby Mode:**

This mode lets you stop all output and automatic functions except heating for 30 minutes. When active, the display will toggle between the “sby” message, the clock and the water temperature. To restart the system before the 30 minute delay ends, quickly press the On/Off key. The light will flash a few seconds to warn you the system is about to resume its normal operation. When the system resumes its normal operation, the display shows “On” for 30 seconds.

**On/Off Mode:**

This mode allows you to stop all output and automatic functions like the filter cycle, heat request and smart winter mode purge for 20 minutes to perform quick spa maintenance. When active, the display will toggle between the “OFF” message, the clock and the water temperature. To restart the system before the 20 minute delay ends, quickly press the On/Off key. The light will flash a few seconds to warn you the system is about to resume its normal operation. When the system resumes its normal operation the display shows “On” for 3 seconds.

**Manual Economy Mode:**

This mode allows energy conservation, keeping the water temperature 20°F (11°C) below the set point. When active, the display will toggle between the “Eco” message, the clock and water temperature. Quickly press the On/Off key to exit manual economy mode. When the system exits the economy mode the display shows “noE” for 3 seconds.
**Pump 1/Off Button**

For spa models equipped with a dual-speed pump on pump 1, pressing this button once will turn pump 1 on low speed. Pressing a second time to turn pump to high speed. Press and hold the button for 5 seconds to turn the pump off. A built in timer automatically turns the pump off after 20 minutes unless pump has been manually deactivated first. If your spa model is equipped with a single speed pump, pressing this button will turn the pump on. If your spa model has a dual-speed pump, the indicator will flash when pump 1 is on low speed.

*The “Pump 1” indicator lights up when Pump 1 is on.*

**Pump 2 Button**

Press Pump 2 button to turn Pump 2 on low speed. Press a second time to engage high speed (if your spa model is equipped with a dual speed pump). Press and hold the button for 5 seconds to turn the pump off. A built in timer automatically turns the pump off after 20 minutes unless pump has been manually deactivated first. If your spa model is equipped with a single speed pump, press Pump button to turn the pump on. With dual speed pump, the indicator will flash when pump 2 is on at low speed.

*The “Pump 2” indicator lights up when Pump 2 is on.*

**Pump 3 Button**

Press Pump 3 button to turn Pump 3 on low speed. Press a second time to engage high speed (if your spa model is equipped with a dual speed pump). A third time turns the pump off. A built in timer automatically turns the pump off after 20 minutes unless pump has been manually deactivated first. If your spa model is equipped with a single speed pump, press Pump button to turn the pump on. Pressing the pump button again will turn the pump off. With dual speed pump, the indicator will flash when pump 3 is on at low speed.

*The “Pump 3” indicator lights up when Pump 3 is on.*
**Light Button**

Press the light button once quickly to turn the lights on. The rotation of the multi colored lights begins, with each color fading into the next color. Press the light button a second time to turn the lights off.

The colored light rotation stops only on Red, Green and Blue lights; the other colors are only visible when the lights are turned on and the light button is not pressed a second time, unless it is to turn the lights off.

**To stop the rotation on Red,** beginning with the lights off, quickly press and release the light button once to turn the lights on. Quickly press and release the light button a second time to turn the lights off. Within 2 seconds, quickly press and release the button a third time. The lights will turn on with the red lights flashing. To stop the color rotation on red, do not press the light button again until you are ready to turn the lights off. To turn the lights off, press the light button again.

**To stop the rotation on Green,** beginning with the lights off, quickly press and release the light button once to turn the lights on. Quickly press and release the light button a second time to turn the lights off. Within 2 seconds, quickly press and release the button a third time. The lights will come on with the red lights flashing. Within 2 seconds, while the red lights are still flashing, quickly press and release the light button again. Wait 2 seconds and press the light button. The lights will come on with the Green lights flashing. To stop the rotation on green, do not press the light button again until you are ready to turn the lights off. To turn the lights off, press the light button again.

**To stop the rotation on Blue,** beginning with the lights off, quickly press and release the light button once to turn the lights on. Quickly press and release the light button a second time to turn the lights off. Within 2 seconds, quickly press and release the button a third time. The red lights will flash. Within 2 seconds, while the red lights are still flashing, quickly press and release the light button again. The lights will come on with the blue lights flashing. Do not press the button again until you are ready to turn the lights off.

---

**Stopping the Light Cycle on Red, Green & Blue**

**Stop the Light Cycle on Red**
Quickly press the light button 3 times holding on the 3rd press until the red light stops flashing. The lights are locked on red. Press a 4th time to turn the light off.

**Stop the Light Cycle on Green**
Quickly press the light button 5 times holding on the 5th press until the green light stops flashing. Lights are locked on Green. The 6th press turns the light off.

**Stop the Light Cycle on Blue**
Quickly press the light button 7 times holding on the 7th press until the blue light stops flashing. Lights are locked on Blue. The 8th press turns the lights off.
**Up/Down Buttons**

Use Up or Down button to set desired water temperature. The temperature setting will be displayed for 2 seconds to confirm your new selection.

*The “Set Point” on the display shows the desired temperature, not the current water temperature!*

**PROGRAMMING MENU**

You will set the clock, your preferences for filtration cycles, economy mode and temperature settings from the programming menu.

**Light Button**

*PRESS & HOLD THE LIGHT BUTTON FOR 5 SECONDS TO ACCESSES THE PROGRAMMING MENU.* Use the Up or Down keys to adjust the parameters. Press and hold the light button for 5 seconds to jump to the next parameter.

*The changes will be saved after confirmation of the last parameter. If no key pressed for 10 seconds, the system will exit the programming menu without saving the changes.*

**SETTING THE CLOCK**

Enter the programming menu by holding down the Light button for 5 seconds. The display will show the current clock setting, the minutes will be solid and the hours will flash. Depending on the factory settings, your system may be set to a 24 hour military notation or standard 12 hour notation.

**Setting the hour:** Press the Up or Down button to adjust the hours (AM/PM). **Press and hold the light button for 5 seconds to jump to the next parameter, the minutes.**

**Setting the minutes:** Press the Up or Down button to adjust the minutes. **Press and hold the light button for 5 seconds to jump to the next parameter, the filter or purge start time (FS).**

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Programming the filtration cycles:
The filter cycle menu consists of the programming the start time (FS), the duration (Fd) and the frequency (FF).
A filter cycle starts all the pumps in high speed for one minute (purge step) then the pump will run in low speed for the remaining duration of the filter cycle (cleaning step).

Setting the filter cycle start time:
The display will show FSxx, “xx” representing the starting hour of the filter cycle. Use the Up or Down button to adjust the hours. **Press and hold the Light button for 5 seconds to jump to the next parameter, filter duration (Fd).**
*In the example above, Filter Start was set to start at 3 O’clock*

Setting the filter duration:
The display will show Fdxx, the “xx” representing the duration in hours of the filter cycle. Use the Up or Down button to adjust the duration. 0 = no filtration (not recommended); 24 = continuous filtration. **Press and hold the Light button for 5 seconds to jump to the next parameter, filter frequency (FF).**
*In the example above, Filter Start was set to last for 3 hours.*

Setting filter cycle frequency:
The display will show FFxx, the “xx” representing the number of filter cycles per day. Use the Up or Down button to adjust the frequency. **Press and hold the Light button for 5 seconds to jump the next parameter, economy mode (EP).**
*In the example above, the filtration cycles are set to run 3 times each day.*
The “Filter Cycle” indicator lights up on the LED when the filter is on. The “Filter Cycle” indicator flashes on the LED when filtration is suspended.

**Setting economy mode**

Using Economy mode helps you conserve energy by allowing the water temperature to fall 20°F (11°C) below the set water temperature during of the day or night when the spa is not in use. The economy mode programming menu lets you establish the start time and the duration of the economy mode cycle.

**Enabling Economy Mode**

The display will show EP”x”, the”x” representing the state of the programmed economy (0=disable, 1=enable). Use the Up or Down button to set the program economy to enable or disable. **Press and hold the Light button for 5 seconds to jump to the next parameter, economy start time (ES).**

In the example above, Economy Mode is enabled.

**Setting economy start time:**

The display will show ESxx, the “xx” representing the hour economy mode will become active. Use the Up or Down button to adjust the hour. When the Economy mode is ON, the display will toggle between the “Eco” message and the water temperature. **Press and hold the Light button for 5 seconds to jump to the next parameter, economy duration (Ed).**

In the example above, economy mode is set to start at 10.

**Setting the economy duration:**

The display will show Edxx, the “xx” representing the duration in hours of the economy mode. Use the Up or Down button to adjust the hour. 0= no economy. 24= continuous economy. **Press and hold the Light button for 5 seconds to jump to the next parameter, setting the water temperature.**

In the example above, the economy duration is set for 2 hours.
**Setting the Water Temperature**

Water temperature can be displayed in either Fahrenheit (°F) or Celsius (°C). The display will show either F or C. Press the Up or Down key to change the setting.

**Press and Hold the Light Button for 5 Seconds to Save All the Parameters and Exit Programming Mode.**

**Smart Winter Mode**

Smart Winter Mode protects your system from cold by turning pumps on several times a day to circulate the water which prevents the water from freezing in pipes. The “Smart Winter Mode” indicator lights up on the LED when a freeze condition is detected and flashes while active.

**Cool Down**

After heating the spa water to the desired temperature, the heater turns off and the pump associated with the heater stays on low speed temporarily to ensure adequate cooling of the heating element. The heater icon flashes during this time.

**Water Temperature Regulation**

During a temperature regulation cycle, water flow is generated throughout the heater housing and plumbing to ensure accurate readings and avoid activation if there is no water in the system. After verifying pump activation and taking a water temperature readings, the system turns the heater on to reach and maintain the set water temperature. This icon will flash on the LED during temperature regulation cycles.

**Heater Indicator**

When the heater is on, this icon will appear on the LED.
TROUBLESHOOTING ERROR CODES:

Should an error occur, the LED will display a wrench icon on the left of the screen and one of the following messages will toggle with the clock and the water temperature.

- **Hr:** An internal hardware error has been detected in the system. Call your local dealer for assistance.
- **HL:** The system has shut down because the temperature has reached 119°F (48°C). Do not enter the water! Remove the spa cover and allow the water to cool down, then manually power the GFCI “off” to allow the system to reset for 20 minutes, then manually power the GFCI “on”.
- **AOH:** Temperature inside the spa cabinet is too high, causing the internal temperature in the spa to increase above normal limits. Open cabinet and wait until the error clears.
- **FLO:** The system does not detect any water flow while the primary pump is running. Check and open the slice valves, suction drain covers and clean or replace the filter. If the problem persists, contact your dealer.
- **Prr:** A problem has been detected with the temperature probe. Call your dealer for assistance.
- **OH:** The water temperature in the spa has reached 108°F (42°C). Do not enter the water! Remove the spa cover and allow the water to cool down to a lower temperature. If problem persists, call your dealer for assistance.
THE IMPORTANCE OF GOOD WATER CHEMISTRY

For your health and safety, it is imperative to have clean, clear, water. Water maintenance will vary depending on many things like the base water quality, how often the spa is used and how many people use the spa. Remember, when it comes to water chemistry, filtration is not the same as sanitation. Following a regular schedule will help you achieve and maintain good water chemistry. Bacteria and viruses grow quickly in water when it is not properly maintained. Maintaining your water is necessary not only for proper sanitation, but preventing buildup and deposits that will harm your spa.

One of the leading preventable causes of spa malfunction is failure to maintain good water chemistry. Too many chemicals may cause deterioration of the components, acrylic surface and the spa cover. Not enough sanitation allows impurities to accumulate, which will hinder performance and may cause permanent damage to the spa. Water can become unsanitary very quickly if chemicals are not used to adequately sanitize. Incorrect pH or calcium levels can lead to corrosion and scale build up on integral spa components.

The following guidelines have been established for spas by the Association of Pool and Spa Professionals:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>pH</strong></td>
<td>7.2 to 7.6</td>
</tr>
<tr>
<td>Free Chlorine</td>
<td>3.0 to 4.0 ppm</td>
</tr>
<tr>
<td>Free Bromine</td>
<td>2.0 to 4.0 ppm</td>
</tr>
<tr>
<td>Total Alkalinity</td>
<td>80 to 120 ppm</td>
</tr>
<tr>
<td>Calcium Hardness</td>
<td>150 to 250 ppm</td>
</tr>
</tbody>
</table>
COMMON SENSE WATER CHEMISTRY
Without chemicals, the warm water in your spa is the perfect environment for germs, bacteria and other living organisms. Chemicals added to your spa water are utilized as they destroy the bacteria from dead skin cells, sweat and other bodily fluids. Routine addition of sanitizers kept at constant levels keep your water clean and safe to use. Maintenance of proper water chemistry is different in every spa and for every spa user. Your water chemistry changes constantly. When the water in your spa evaporates, dissolved solids like calcium, salt and metal remain. They do not evaporate with the water. Adding more water adds more dissolved solids which may leave deposits on the acrylic surface and inside the spa components. When the cover is off, pollen, dust and dirt change the water chemistry. If you use your spa once a day, it will require more chemicals than the same spa used only once a week. What it takes to balance your water chemistry in January will be different in July.

THE MAJOR CONSIDERATIONS IN WATER CHEMISTRY ARE:
• The number of gallons of water in the spa
• The number of people using the spa
• The number of hours the spa is being used
In short, more water used by more people for longer periods means more chemicals. Whether you have used your spa or not, you should test your water twice a week. Regular testing lets you to make adjustments before your water chemistry is out of control. When it comes to chemicals, more is not better. Adding chemicals changes the pH. Fluctuations in the pH change the way chemicals react. The addition of too many chemicals may mean your only option is to drain the spa and start over. Depending on use and bather load, you should replace the water every four to six months to ensure your comfort and safety. Replacing the water will also help protect the spa components from damage caused by dissolved solids that build up over time.

OZONE GENERATORS
Your spa may have come with an ozone generator which will help reduce dissolved solids and increase oxygen in the water, but it will not sanitize the water without chemicals. You must use a sanitizer in tandem with the ozone generator. The ozone generator is designed to make chemicals more efficient and maintaining good water chemistry easier.
**Chlorine Generators**

Your spa may have come with an optional salt system, also known as a chlorine generator. This system is designed to maintain water chemistry by converting salt into sanitizer without using any chemicals. Since the system does not create any residual chlorine, water testing will not provide an accurate assessment of sanitation levels. Test strips are only used to test and maintain adequate levels of alkalinity, pH and water hardness when you have a chlorine generator.

**Breaking Down the Basics**

Each step of a water maintenance program is dependent upon the previous steps. Omission of any step or failing to reach the recommended ranges may cause an imbalance in water chemistry. Unbalanced water may cause damage to the spa components and create discomfort for bathers.

To measure the quality of your water, immerse a test strip in water following the instructions on the container. Do not touch the test strips as it may affect the results. Compare the test strip and the label to determine the condition of the spa water.

**Step 1.) Balancing Total Alkalinity (TA)**

The recommended total alkalinity levels are between 80 and 120 ppm. The Total Alkalinity is the measurement of carbonates, bicarbonates, hydroxides and other alkaline substances in the water. TA is referred to as the water’s “pH buffer”. It is a measure of the water’s ability to resist changes in the pH level. If the TA is too low, the pH level will fluctuate quickly, easily and greatly. Changes in pH can cause corrosion or scaling on the spa components. You can correct low Total Alkalinity by adding sodium hydrogen carbonate (pH/Alkalinity Up).

**Step 2.) Balancing Calcium Hardness (CH)**

The recommended calcium hardness (CH) level for your spa is 150-250 ppm. Calcium Hardness is a measurement of the total amount of dissolved calcium in the water. Calcium helps control the corrosive nature of the spa’s water. Calcium-low water (commonly known as “soft” water) is not recommended. It is highly corrosive to the components and can stain the acrylic surface.
If the CH is too high (commonly known as “hard” water), formation of scale on the spa and the components can result. CH can be decreased by using a mixture of 75% “hard” water and 25% “soft” water; this will usually yield a reading of the correct range. If “soft” water is not available or practical for you, a stain and scale inhibitor should be added to the water according to the label instructions.

If CH is too low, add a CH increaser. Once the CH is balanced, it normally remains stable. Adding more water with a low or high calcium content should not raise or lower the CH reading of the water. When the Calcium Hardness is within recommended range, proceed to the next step.

Step 3.) Balancing the pH
The pH level is the measure of the acidity and the alkalinity. It is imperative to have a slightly alkaline pH level between 7.2 and 7.6. Problems become proportionately more severe the further outside this range the water gets. Values above 7 are alkaline; those below 7 are acidic. Maintaining proper pH level is extremely important for optimizing the effectiveness of sanitizer, maintaining water comfort for the users, and prevention of equipment deterioration.

If the pH level in the water is too low, the sanitizer will dissipate rapidly, the water may become irritating to users, and the spa equipment may corrode. If the pH is too low, it can be increased by adding sodium hydrogen carbonate (pH/Alkalinity Up) to the spa water.

If the pH level is too high, the sanitizer is less effective, scale may form on the spa and the spa components, the water may become cloudy and pores in the filter cartridge will become clogged and obstructed. If the pH is too high, it can be decreased by adding sodium bisulfate (pH/Alkalinity Down) to the spa water.

Wait two hours after adding sodium hydrogen carbonate or sodium bisulfate before testing the pH levels again. It is important to check the pH level on a weekly basis. The pH will be affected by the bather load, the addition of new water, the addition of chemicals and the type of sanitizer used. When the pH is within the recommended range, proceed to the final step.
Step 4) Maintaining the Sanitizer Levels
Sanitizer is extremely important. It kills algae, bacteria and viruses while preventing unwanted organisms from growing in the spa. At the same time, if the sanitizer levels are too high it may cause irritation to the skin, lungs and eyes. Always maintain the sanitizer level in your spa at the recommended levels specified for each type of sanitizer. You should check the your sanitizer and pH levels before each use and at least twice each week even if the spa is not in use.

Never pre mix dry chemicals
Always follow instructions on the label

High levels of sanitizer can cause discomfort to eyes, lungs and skin.
Never enter the spa if chemical levels exceed the recommendations.

Adding Chemicals
The water temperature must be at least 80°F before adding chemicals to prevent damage to the acrylic surface. Always wear safety goggles and gloves to prevent injury. Remove the cover. Fill a large bucket (minimum 2 gallon capacity) with warm water from the spa. Use care not to splash chemicals onto the spa cabinet, or the acrylic surface of the spa. Carefully measure the recommended amount of each chemical, one at a time, following the instructions on the label. Replace the lid on the chemical container. Thoroughly mix the chemical with the bucket of warm water from the spa. Remove the filter basket assembly and filter. Press the Primary Pump button to turn the pump on high speed. With the pump running on high speed, being careful not to get too close, add warm water and chemical mixture into the filtration canister. Repeat this procedure with each chemical you add. When all chemicals have been added and with the cover off the spa, run the pumps on high speed for ten minutes. After 10 minutes, reduce the pump speed to low for one full cycle. When the jet cycle is complete, replace the filter and the filter assembly. Replace and lock the cover. Never leave the spa unattended when the cover is off.

Do not use tri-chlor chlorine, bromo-chlor-dimethyl-hydantoin (BCDMH) or any type of compressed bromine or chlorine, acid or any sanitizer not recommended Water’s Edge Hot Tubs
HEAVY CLEANING OR DECONTAMINATION

On occasion, it may be necessary to “Super Sanitize” your spa. If algae develops, simply replacing the filter, draining and refilling the spa will not kill the algae. It will be necessary for you to decontaminate the spa before it can be used safely.

**WARNING!**
DURING THE DECONTAMINATION PROCESS, EXCESSIVE CHEMICAL VAPORS ARE PRODUCED.
WEAR GLOVES AND A PROTECTIVE MASK DURING THE DECONTAMINATION PROCESS.
KEEP CHILDREN AND PETS AWAY FROM THE SPA.
REMOVE THE SPA COVER, ALL PILLOWS AND COVER THE PLASTIC VALVES TO PROTECT THEM.
IF YOUR SPA IS INDOORS, OPEN THE WINDOWS AND DOORS. USE A FAN TO CIRCULATE THE AIR AND FORCE THE VAPORS OUT OF THE ROOM.

**Remove the filter basket assembly, filter and spa pillows.** Before adding chemicals, make sure all pumps are operable. Check to be sure all jets and air valves are open. Be certain the diverter valves covered to protect them from splashes and are in the center position allowing even circulation throughout the entire spa.

**Turn all pumps on low speed.** In a large bucket (minimum 2 gallon capacity) filled with warm water, carefully add 2.5 ounces of sodium dichlor for every 100 gallons of water in the spa and mix thoroughly in the bucket. For example, if there are 400 gallons of water in your spa, add 10 ounces of sodium dichlor to the large bucket filled with warm water. Turn all of the pumps on low speed. Gently pour the warm water and chemical mixture into the filter housing. After all of the sodium dichlor mixture has been added, turn all pumps on their highest speed and allow the water to circulate for one hour. Do not replace the cover over the spa during decontamination. Never leave the spa unattended while it is uncovered.

**After the spa has been allowed to run for one hour,** turn off all of the pumps and manually turn the GFCI “off”. Drain the spa. Follow the steps to fill the spa and remember to put a new filter in the foot well of the spa allowing it to saturate as the spa fills with
water. Add chemicals as needed to maintain proper water chemistry.

**Filter Care and Replacement**
The filter catches debris that is too small for the filter basket, like hair, lotion and body oil. A dirty filter means dirty water. Filters are made of compressed fibers that decompress over time. After the fibers break down and become saturated with dirt and oil allowing contaminants and debris to enter the spa, causing unnecessary strain on the pumps and damaging the components. You should have to have a supply of replacement filters on hand, in addition to chemicals used to maintain your water.

**Your filter needs to be cleaned or replaced when:**
- You notice reduced flow from the jets
- The water is hazy, cloudy or discolored
- The heater is running more frequently but the water is not heating evenly or normally

**Cleaning your filter**
Your filters should be cleaned every two to four weeks, depending on use. Manually turn the GFCI “off”. Following the steps to remove the filter assembly, remove the filter. With a garden hose equipped with a high pressure spray nozzle, rinse the filter making sure to spray between each pleat.

**Deep Cleaning your Filter**
Filter cleaners may help remove some collected dirt, lotion and body oils that rinsing won’t remove. Following the instructions on the bottle of filter cleaner, carefully place the filter in the cleaning solution. Let the filter soak in the solution following the instructions on the cleaner label. Remove the filter and thoroughly rinse making sure to spray between each pleat. Allow the filter to dry completely. When the filter is dry, brush between each pleat with a fine hair brush. After brushing between the pleats, place the filter in a bucket filled with water or in the spa until the filter is saturated. Replace the filter and reassemble the filter assembly.

*Never use a wire brush on the filter.*
*Never put your filter in the dishwasher.*
*Never put a dry filter in the filter housing.*
**Replacement Filter Cartridges**

Deep cleaning dirty filters is time consuming, requires the use of additional chemicals and may not remove all residual dirt, body oil and bacteria if not done properly. Depending on use and bather load, Water’s Edge Hot Tubs recommends that you replace your filters every 3 months.

**Always**

Wash your hands after handling chemicals. In case of accidental contact, follow the emergency advice on the product label. If a doctor is needed, take chemical containers with you to the hospital so the substances can be identified. Clean up spilled chemicals immediately using water from a water hose. Saturate the surrounding area thoroughly, especially areas used by children and pets to ensure safety.

Keep chemicals in their original container with the lid replaced properly after using. Keep containers closed when not in use.

Keep chemicals away from children and pets. Allow a responsible person to handle spa chemicals; use care when handling chemicals.

Store chemicals in a cool, dry, well ventilated place.

Follow local laws when disposing of the water in your spa.

**Never**

Allow the water drained from your spa to run into public water sources.

Add chemicals when the water temperature is below 80°F.

Smoke when adding chemicals. Some of the chemicals are highly flammable and smoking can lead to serious injury.

Store chemicals in the spa cabinet or expose to extreme temperatures or bright light.

Allow anyone in the spa while adding chemicals. Inhaling fumes or contact with your eyes, nose or mouth is very dangerous.

Use swimming pool chemicals, muriatic acid or household bleach, or chlorine tablets (trichlor) in your spa. It can be extremely corrosive. Damage caused by use of tri-chlor is not covered under the manufacturer’s warranty.

Use a vacuum cleaner to clean up chemical spills or allow spilled chemicals to get on surrounding surfaces or landscaping.
<table>
<thead>
<tr>
<th>Problem</th>
<th>Could be Caused By</th>
<th>Could be Solved By</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water Will Not Balance</td>
<td>Well, Untreated Municipal or Softened Water</td>
<td>SEEK LOCAL PROFESSIONAL ASSISTANCE. The manufacturer does not recommend filling the spa with well, untreated or softened water.</td>
</tr>
<tr>
<td>Cloudy Water</td>
<td>Dirty Filter</td>
<td>Replace Filter</td>
</tr>
<tr>
<td></td>
<td>Excessive Organic Matter</td>
<td>Add Shock</td>
</tr>
<tr>
<td></td>
<td>Bacteria on Cover Dripping into Spa</td>
<td>Clean Cover with Approved Cleaner</td>
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<tr>
<td></td>
<td>Improper Sanitization</td>
<td>Add Sanitizer</td>
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<tr>
<td></td>
<td>Suspended Organic Matter</td>
<td>Clean or Replace Filter, Add Shock, Run Jets</td>
</tr>
<tr>
<td></td>
<td>End of Water Life</td>
<td>Drain &amp; Refill Spa, Replace Filter</td>
</tr>
<tr>
<td>Green or Brown Water</td>
<td>Excessive Metal</td>
<td>Add Metal Sequestering Agent</td>
</tr>
<tr>
<td>Excessive Foam</td>
<td>Accumulation of oil, cosmetics and detergent</td>
<td>Add Defoamer</td>
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<tr>
<td></td>
<td></td>
<td>Clean or replace filter</td>
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<tr>
<td></td>
<td></td>
<td>Run extra rinse cycle when washing swim wear</td>
</tr>
<tr>
<td>Water has Bad Smell</td>
<td>Excessive Organic Matter - Bacteria Growth</td>
<td>Add Shock</td>
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<td></td>
<td>Improperly Sanitized</td>
<td>Add Sanitizer</td>
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<tr>
<td></td>
<td>Low pH</td>
<td>Adjust pH</td>
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<tr>
<td>Problem</td>
<td>Could be Caused By</td>
<td>Could be Solved By</td>
</tr>
<tr>
<td>---------------------------------</td>
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<td>--------------------------------------------------------</td>
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<tr>
<td>Smells Musty</td>
<td>Bacteria Growth</td>
<td>Add Shock. If the problem persists, perform Spa Decontamination</td>
</tr>
<tr>
<td>Ring Around Spa</td>
<td>Build Up of Oil &amp; Dirt</td>
<td>Wipe surface with cloth, drain and refill spa.</td>
</tr>
<tr>
<td>Algae</td>
<td>High pH</td>
<td>Add pH Reducer</td>
</tr>
<tr>
<td></td>
<td>Low Sanitizer Level</td>
<td>Add Shock &amp; Sanitizer</td>
</tr>
<tr>
<td>Eye or Skin Irritation and/or Rash</td>
<td>Improper Sanitation</td>
<td>Test Water. Add Shock &amp; Sanitizer as Needed</td>
</tr>
<tr>
<td></td>
<td>Free Chlorine too High</td>
<td>Add Water Causing Sanitizer Levels to Drop</td>
</tr>
<tr>
<td></td>
<td>Dirty Filter</td>
<td>Clean or Replace Filter</td>
</tr>
<tr>
<td>Stains on Acrylic Surface</td>
<td>High Alkalinity or Low pH</td>
<td>Adjust Alkalinity and pH Accordingly</td>
</tr>
<tr>
<td></td>
<td>High Mineral Content</td>
<td>Use Stain &amp; Scale Reducer</td>
</tr>
<tr>
<td></td>
<td>High Metal Content</td>
<td>Use Metal Sequestering Agent</td>
</tr>
<tr>
<td>Scale Build Up</td>
<td>High Calcium Levels</td>
<td>Adjust Alkalinity; Use Stain &amp; Scale Reducer</td>
</tr>
</tbody>
</table>
CARE AND MAINTENANCE

Your Water’s Edge Hot Tub was manufactured with the highest quality of materials and care available in the spa industry making sure you spend more time enjoying your spa than you do taking care of it. Just as a healthy body requires an occasional check up, a healthy spa requires some maintenance and attention. Developing a regular routine of care ensures your spa’s health and your peace of mind.

CAREING FOR THE ACRYLIC SURFACE

Your spa was cast from Lucite® Acrylic making it durable and resilient. It is dirt and stain resistant. Using household cleaners and detergent may leave a dulling residue. When needed, wipe the surface with warm water and a soft cloth. Never use abrasive, ammonia or citrus based cleaners because they will damage the acrylic. Chemicals in some cleaners may have react negatively with the chemicals used to maintain water chemistry.

CAREING FOR THE CABINET PANELS

Your spa cabinet is water and weather resistant. It is virtually maintenance free. You will never need to wax, paint or seal the cabinet. When necessary, rinse the cabinet with water from a water hose equipped with a moderate pressure nozzle. More stubborn dirt can be removed by rubbing with a damp, soft cloth. Never use abrasive cleaners or a high pressure hose which may scar the cabinet.

CAREING FOR THE PILLOWS

The pillows in your spa are covered in water resistant vinyl. To prevent discoloration, they should be wiped off periodically to remove chemical residue and treated with a non-alcohol based vinyl protector. Many vinyl protectors are oil based and should be avoided. Using oil based products will adversely affect water clarity and chemistry which can be difficult to correct. If you are not using your spa for a prolonged period, pillows should be removed from the spa, dried off and stored. If the vinyl is punctured and the foam is exposed they should be replaced.

CAREING FOR THE JETS

Most of the jets are interchangeable with other jets that are the same size and can be turned on and off by rotating the outside of the jet. It’s a good idea to leave all of the jets open to prevent damage that can occur when excessive pressure builds in the plumbing lines. When jets become difficult to rotate, they should be cleaned. With the GFCI in the “off” position, rotate each jet counter clockwise.
until it reaches its built in “stop” and gently pull the jet outward, removing it from the jet housing. Place all of the jets in a bucket filled with white vinegar overnight. Rinse with warm water. Stubborn dirt on the white part of the jet body can be removed with a soft bristle brush. Do not use steel wool or a wire brush. You should clean your jets each time you drain your spa. If the white jet body on the back of the jet is damaged it should be replaced.

**Caring for the Lights**
The lense cover over the underwater light is permanently installed. Do no attempt to remove the lense cover. When the spa has been drained, wipe the light lense with a cloth designed for cleaning eyewear to prevent scratching the lense cover. If the other side of the large underwater light is also dirty, remove the cabinet panel, remove the bulb from the lamp holder and wipe with a cleaner and cloth designed for cleaning eyewear. Replace the bulb. Make sure the bulb was properly replaced and the light works before reinstalling the cabinet panel.

**Do not attempt to clean the back sides of the perimeter lighting lense covers.**

**Caring for Audio/Video Systems**
If your spa is equipped with an audio or video system, you will hear your selection from the built in speakers. You should wipe chemical residue from the speaker covers with a soft cloth to prevent discoloration. The sub-woofer is enclosed in the spa cabinet and does not require routine maintenance. The built in audio/video components and docking station compartment should be cleaned with a soft, dry cloth. While you are outside the spa, place your selection in the player, push play, and select the volume from the device. Before you enter the spa, plug in your MP3 player and place it in the docking station. Close the docking station door for your safety and to protect your device.

**Never place your MP3 player or other electronic devices on the side of the spa.**

**Never handle audio/video devices while inside the spa.**

**Never use headphones in the spa.**
Caring for the Spa Cover
The foam cores in your spa cover are designed to protect your spa from the elements, reduce heat loss, keep unwanted debris out of the spa, and to prevent evaporation. You should clean the vinyl with a small amount of mild dish soap diluted in warm water and a soft sponge 3 or 4 times a year. Allow to dry and wipe with an oil free, non-alcohol based vinyl protector. Many vinyl protectors are oil based and should be avoided. Using oil based products will adversely affect water clarity and chemistry which can be difficult to correct. Using alcohol or chlorine based cleaning products will cause the stitching to deteriorate and damage the UV inhibitors built into the vinyl. The locking tie downs are not designed to keep the cover in place in heavy winds. You should consider using wind straps to stabilize the cover and protect the spa. Use the handles to remove and replace the cover. The cover is sturdy but should never be dragged and is not designed to hold heavy weight loads. Heavy snow loads should be brushed off with a clean soft bristle broom. Never stand on or allow children or pets on the spa cover. When the spa is not in use, the cover should be in place with the tie downs.

Caring for the Spa in Cold Weather
Your spa is well insulated to make it economical to operate even in the coldest climate. As long as it is filled with water and power is supplied, the spa will function in January just as it did in July. Keeping your spa fully operational at all times is the best protection. We do not recommend draining your spa and disconnecting the power supply in the winter. If you live in an extremely cold climate or an area where power outages are common and the spa is subjected to freezing temperatures, we encourage you to hire a professional to winterize your spa safely. The standard of practice varies by location. All of the water must be removed from the filter housing, pumps, heater, jets and plumbing lines. Simply draining the water as you would for normal maintenance will not provide adequate protection from freezing. Damage that occurs if the spa freezes is not covered under the warranty.

If you experience system failure and the spa is exposed to freezing temperatures, manually turn the GFCI “off” for 30 minutes then turn the GFCI “on”. The system may reset and function normally. If that fails, call your dealer immediately. If the system failure occurs after hours, and your pumps will not circulate the water, you should place a low wattage space heater inside the cabinet near the spa equipment to help prevent freezing. To avoid the risk of fire or injury, do not leave the spa unattended when the heater is inside the cabinet. If you leave home, turn the heater off.
### SPA TROUBLESHOOTING GUIDE

**THE FIRST STEP IN THE TROUBLESHOOTING PROCESS IS TO CHECK THE TOPSIDE CONTROLS FOR DIAGNOSTIC MESSAGES.**

*If you do not see the solution to your problem, please call your dealer for assistance.*

*When making repairs to your spa, you should always manually turn the GFCI “off” to eliminate risk of shock.*

<table>
<thead>
<tr>
<th>Problem</th>
<th>May be Caused By</th>
<th>Might Be Solved By</th>
</tr>
</thead>
<tbody>
<tr>
<td>LED Display is blank</td>
<td>Power is off or fuse is blown</td>
<td>Reset GFCI and Main Service. Replace blown fuses</td>
</tr>
<tr>
<td>Spa Will Not Power Off</td>
<td>Spa is heating</td>
<td>Lower temperature settings</td>
</tr>
<tr>
<td></td>
<td>Spa is filtering</td>
<td>Normal function of spa</td>
</tr>
<tr>
<td>Spa Leaking</td>
<td>Loose unions</td>
<td>Hand tighten unions</td>
</tr>
<tr>
<td>GFCI Tripping</td>
<td>Improper wiring</td>
<td>Get Electrician to check neutral wiring connections at GFCI</td>
</tr>
<tr>
<td>Pump(s) Not Working</td>
<td>Air Lock</td>
<td>Bleed the pump(s)</td>
</tr>
<tr>
<td></td>
<td>Pump Cycle has ended</td>
<td>Press button to turn pump on</td>
</tr>
<tr>
<td></td>
<td>Slice Valves Closed</td>
<td>Open Slice Valves</td>
</tr>
<tr>
<td></td>
<td>No Power</td>
<td>Check pump connection in spa control box</td>
</tr>
<tr>
<td></td>
<td>Blockage in line</td>
<td>Clear obstructions in filter assemblies</td>
</tr>
<tr>
<td>Pump(s) run hot</td>
<td>Pump running dry</td>
<td>Call your local dealer</td>
</tr>
<tr>
<td></td>
<td>Flow restricted</td>
<td>Remove debris from filter basket and suction valves.</td>
</tr>
<tr>
<td>Pump Surges</td>
<td>Water level too low</td>
<td>Add water</td>
</tr>
<tr>
<td></td>
<td>Blockage or restriction</td>
<td>Empty filter basket and clean suction drain covers</td>
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<td>No or Low Heat</td>
<td>Spa is at correct temperature</td>
<td>Normal function of spa</td>
</tr>
<tr>
<td></td>
<td>Operating Mode</td>
<td>Check to be sure the spa is not in Economy Mode</td>
</tr>
<tr>
<td></td>
<td>Temperature Setting</td>
<td>Check LED display to see if Heater Icon is illuminated</td>
</tr>
<tr>
<td></td>
<td>Breaker(s) off</td>
<td>Reset GFCI and Main Breaker</td>
</tr>
<tr>
<td></td>
<td>Dirty Filter</td>
<td>Change filter</td>
</tr>
<tr>
<td></td>
<td>Air Lock or Closed Slice Valve</td>
<td>Make sure slice valves are open and pumps are not air locked</td>
</tr>
<tr>
<td></td>
<td>Improper Line Voltage</td>
<td>Have an electrician check voltage</td>
</tr>
<tr>
<td>Heats, but not High Enough</td>
<td>Thermostat turned down</td>
<td>Increase temperature setting</td>
</tr>
<tr>
<td></td>
<td>Dirty filter</td>
<td>Change filter</td>
</tr>
<tr>
<td></td>
<td>Slice valve closed</td>
<td>Open slice valves</td>
</tr>
<tr>
<td></td>
<td>Spa cover shifted</td>
<td>Reposition spa cover</td>
</tr>
<tr>
<td>Over Heat Message on LED</td>
<td>Filtration settings</td>
<td>Reduce number and duration of filtration cycles</td>
</tr>
<tr>
<td></td>
<td>Outside temperature high to allow cooling</td>
<td>Temporarily remove cover and/or add cold water</td>
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<td>Bulb or fuse burned out</td>
<td>Replace bulb or fuse</td>
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<tr>
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<td>Loose, dirty connection</td>
<td>Check light connections</td>
</tr>
<tr>
<td>Jets Don’t Work</td>
<td>Air lock in pump(s)</td>
<td>Bleed pump(s)</td>
</tr>
<tr>
<td></td>
<td>Slice valve(s) closed</td>
<td>Open slice valves</td>
</tr>
<tr>
<td></td>
<td>Diverter valve closed</td>
<td>Rotate diverter until desired pressure is achieved</td>
</tr>
<tr>
<td></td>
<td>Jet Closed</td>
<td>Rotate outer rim of jet clockwise to open</td>
</tr>
<tr>
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<td>Dirty Filter</td>
<td>Change filter</td>
</tr>
<tr>
<td>Low Water Flow</td>
<td>Spa heating or filtering</td>
<td>Normal spa function</td>
</tr>
<tr>
<td></td>
<td>Diverter valve position</td>
<td>Rotate diverter valve to increase flow</td>
</tr>
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